

C-Store / Retail Committee Meeting
September 17, 2012
Lawrence, KS

Minutes

Attending:

Susie Coleman, CarterEnergy; Devin Duckworth, Ronnoco Coffee; Brenda Elsworth, Pete's Corp.; Frank Foye, Santa Fe Market; Terry Lambert, Farmway Coop; Rusty Newman, P.B. Hoidale; Brian Rader, George Lay Signs; Bill Sawyer, T&S Management Services; Tom Terrano, T&S Management Services; Bill Hungerford, Farner-Bocken; Gratz Peters, Pete's Corp.; Gary Haag, Haag Oil; Patrick Vuchetich, Williams & Co.; Rick Smith, MTCS; Mike Felts, Felts Oil; Samantha Liby, Leiszler Oil; Dena Utt, Farner-Bocken; Dan Fast, Pic Quik; Mark Powers, CarterEnergy; Nick Jefferson, Alderson Law Firm; Matt Mildenberger, Mittens and Scott Wallace, Double Check.

Introduction

Everyone introduced themselves and completed roster.

Elect chair and vice chair

Group elected Brenda Elsworth as Chair and Susie Coleman as Vice Chair.

Beer/liquor legislation

Update on beer and liquor legislation presented by Gratz Peters. Discussed revisiting single strength beer issue. Suggested the increase of social networking with legislators. Group voted unanimously to support Uncork KS but consider strongly a move to run a single strength beer bill.

Food safety preparation

The question was posed if PMCA should schedule training sessions regarding food safety preparation. Committee would like PMCA to provide CD or online training for the following topics:

Food safety preparation

Operator C training

Robbery deterrents

"We ID"

Customer Service

This could be marketed as a new hire training package. Could be a great item for new member drive.

Tobacco/Alcohol issues

Group discussed moving/transferring cigarette cartons from store to store. Asked if anyone had been fined for such activity. Bill Hungerford, Farner-Bocken offered to find out why the State has a law against the transfer of cigarettes between stores with the same ownership and what possible fines could be.

ADA compliance

Group asked if C-stores are in compliance with ADA regulations and what plans are in place to meet regulations. Discussed pumps and ADA rules- remove curbs, etc. and options with MPD and ADA compliance.

PCI compliance

No discussion by group.

Pump labels

IRS is out doing inspections. Pump labels –good opportunity for PMCA to allow members only to pump labels and other vital membership tools to keep their companies compliant with regards to this issue.

Operator training for c-store clerks

Committee discussed how they are training their clerks for operator training level C training.

It was suggested the next meeting take place at PACE show in February.